

CSRF 2019 Conference

Accessibility and Accommodations

Questions and Contact

Please direct any questions or requests to csrfaccess@gmail.com

PLEASE NOTE

The chemicals used in fragrances and scented products can cause some individuals to have **adverse health effects**. We request that all participants **avoid wearing fragrances/scented products** for the health and well-being of others.

Accommodations by Request

Accommodations are available by request. Please enter the details of your accommodation needs in the designated space found in your registration form. If you did not fill out that section in your form when registering, please submit requests to csrfaccess@gmail.com. Please be aware of time constraints and submit requests as soon as possible. Dietary requests require at least one week notice prior to event to ensure that we are able to fully meet your nutritional needs. For accommodation requests via email please indicate "Request for Accomodation" in the subject line.

Relaxation Room

A quiet, low sensory room will be available at the Inn at Laurel Point. **Please refrain from conversations and turn off all sounds on phones/devices in designated quiet spaces.**

Earplugs will also be available for attendees to use when needed

Support Persons

Support persons are not required to register or pay for the conference if they are travelling with an attendee. Support persons will only be able to enter the conference with a registered attendee present.

Service Animals

Service animals are very welcome at this event and we seek to support any related needs. Attendees please note that service animals are working animals, so one **should not pet or distract them**.

Closest areas for service animal toileting needs

The Inn at Laurel Point: Centennial park next to the hotel.

Ambrosia Conference Centre and Northern Quarter: Grassy area in Centennial square off of Douglas street, next to city hall.

Accessible Parking

Parking at the **Inn at Laurel Point** is valet only. Drive the vehicle up to the front entrance and hotel attendants will park your vehicle for you.

The Ambrosia Centre and Northern Quarter do not have any on-site parking spaces. These venues are both located downtown. Please click the following link for more information related to downtown accessible parking, including a map of accessible parking spaces.

<https://www.victoria.ca/EN/main/residents/parking/disabled.html>

Airport Accessibility

Please click the following link for accessibility information for Victoria International Airport

<https://www.victoriaairport.com/accessibility>

Ferry Accessibility

Please click the following link for accessibility information for BC Ferries.

http://www.bcferrries.com/travel_planning/disabilities.html

Accessible Transportation

HandyDart

If you are a registered HandyDart participant in your hometown you are eligible to use Victoria's HandyDart system, which is an accessible door to door transportation service. Tickets are \$2.50 each way.

You must provide the following information when calling to schedule a pickup:

First and last name

Hometown

HandyDart client ID #

Contact phone number:

250-727-7811

Pickups must be booked at least two weeks in advance

For more information please click the following link.

<https://bctransit.com/victoria/riderinfo/handydart>

Bus

The local bus system is an accessible transportation option. For accessibility information please click the following link.

<https://bctransit.com/victoria/riderinfo/accessibility>

Taxi

Wheelchair accessible taxis are available. Please click the following links for more information from local cab companies.

<http://www.yellowcabvictoria.com/wheelchair-accessible-vans.html>

<https://www.taxicab.com/services/>

Building Entrances

Inn at Laurel Point: The front entrance door is wheelchair accessible. The door is not automatic. There will be an attendant there who can assist with the door if required.

Ambrosia Centre: The front entrance door is wheelchair accessible. The electric doors open with the touch of a button. However, the automatic doors are not in working order at the moment. The centre has agreed to keep the doors propped open to increase accessibility.

Northern Quarter: The front entrance door is wheelchair accessible. The doors do not open automatically. There will be someone there to assist with opening the door if needed.

Elevators

Inn at Laurel Point: All elevators include braille descriptions and auditory alerts.

Washrooms

Inn at Laurel Point: All three washrooms in close proximity to the event are wheelchair accessible. One private washroom is available that is wheelchair accessible/gender inclusive. The doors are not automatic. The heavy door to the private washroom was replaced with a lighter one due to our request. Conference representatives can assist with the door if needed.

Ambrosia Centre: One private washroom is available that is wheelchair accessible/gender inclusive. The doors are not automatic. Conference representatives can assist with the door if needed.

Northern Quarter: Three private washrooms are available that are wheelchair accessible/gender inclusive. The doors are not automatic. Conference representatives can assist with the door if needed.

Hotel Accessibility

Inn at Laurel Point: Guest rooms in the Erickson wing have washrooms large enough to accommodate a wheelchair with roll in showers. However, please note that these washrooms are not fully accessible, as they do not have grab bars around the toilets and in bathing areas.

Hotels with fully wheelchair accessible guest rooms:

Coast Victoria Hotel

Located approximately 220 meters from conference. Please click the following link for more information.

<https://www.coasthotels.com/hotels/bc/victoria/coast-victoria-hotel-and-marina/services/hotel-amenities/>

Hotel Grand Pacific

Located approximately 600 meters from conference. Please click the following link for more information.

<https://www.hotelgrandpacific.com/accessible-room-658769.html>

DoubleTree by Hilton

Located approximately 1.2km from conference. Please click the following link for more information.

<https://doubletree3.hilton.com/en/hotels/british-columbia/doubletree-by-hilton-hotel-and-suites-victoria-YYJDSDT/accommodations/accessible.html>

Feedback Process

Your experiences are important to us. We seek to ensure that our events are fully accessible. Please direct any feedback of your experiences with the conference to csrfaccess@gmail.com.